**Usability Aspect Report (UAR)**

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| **Product Name:**  Todos Somos Comunidad IAP webpage |
| **Date of Study:**  October 25, 2014 |
| **Experimenters’ Names:**  Maritza Rosales |
| **Subject ID:**  Subject #1 she is 22 years old, she is already graduated from college with a degree in administration. She is currently working in an office as an assistant. She likes to help noble causes monetarily, but when she helps she does it face to face but never on a webpage as she is not a technological girl. She knows more or less how to use a smartphone, but she finds technology a little bit difficult.  Subjetc #2 she is 53 years old, she has a company where she is charge of the administration and countability of the place. She likes to help people in every way she can (monetary, volunteering). She is not a technological woman. She does not have any other social media account rather than WhatsApp. She finds Microsoft office packages difficult to use but she has to use them at work. |

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| **No. UE1** | **Problem/Good Aspect**  Problem |
| **Name:**  Obtain general information | |
| **Evidence:**  Heuristic: Consistency and standards  Interface aspect:  Sign up to collaborate and send messages as an anonymous user. | |
| **Explanation:**  User #1  The user click in the *Colabora* page and filled her contact information with her name, phone number, mail and company. She said she found it difficult to read and fill because of the background. She sends the information and doubts if the information was sent.  She gets into the *Contacto* page and send fills up the form with her name, email and a random message. She said she found it difficul to read and fill as in the last page because the background is way to dark. As the last case, she sends the information and doubts if it was correctly sent or not.  User #2  The user finds easily the *Colabora* page. She looks the page around to find what she has to do and she looks closer to the screen when she fills the contact information with her name, phone number, mail and company.  She sends the information several times to ensure it was send correctly.  The user finds easily the *Contacto* page and send fills up the form with her name, email and a random message. As the last page, she gets closet to the screen when filling her information. This time she sends the information just twice. | |
| **Severity or Benefit:** 1 - Minor usability problem  **Justification (Frequency, Impact, Persistence, Weights):**  Frequency: Common  Impact: Easy  Persistence: Persistent | |
| **Possible solution and/or Trade-offs:**  The possible solution is to put the background image lighter so that the user can easily distinguish the letters of the web page. To easily do this I have to edit the image. | |